

Jeremiah Evans

Full-Service Computer Technician handles everything from PC onboarding through maintenance and repair to secure decommissioning services. Carefully protects sensitive data integrity. Holistic provider of exceptional PC repair and data management services.

Practiced troubleshooter with excellent diagnostics and repair abilities, strong attention to detail and methodical approach. Expert Unix and Linux user. Boosts system performance by thoroughly evaluating and correcting different hardware and software issues.

Thorough Service Technician with commitment to superior service. Driven to consistently contribute value through impeccable work ethic and unending quest to achieve new service skills. Experience managing high-volume of service calls while maintaining quality and efficiency. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills. Versatile IT Technician ready to fix faulty hardware, install new assets and support continuous business operations. Adapts to rapidly changing work situations and employee realities. Consistently beneficial to all technical operations and technological procedures.

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WORK EXPERIENCE

The Home Depot — Lot Associate

06/2019 to 09/2020, Norfolk, Virginia

- cleaned Parking Lot to provide clean and orderly environment.
- Assisted customers with unloading and loading material to and from vehicles.
- Kept Facility clean, neat, and organized to give areas professional and fresh appeal.
- Cleared parking lot by collecting shopping carts to place in proper storage area.

OMNITECH — Computer Technician

08/2022 to 09/2022, ATLANTA,GA

- Performed troubleshooting to correct computer hardware and software malfunctions.
 - Performed installation, maintenance and repair for complex internal computer hardware and various software applications.
 - Recommended new and replacement hardware and software purchases.
 - Refurbished PC systems and peripherals such as monitors, networking equipment, printers, and more.
 - Linked computers to network and peripheral equipment.
 - Tested and installed motherboards, processors, and graphics cards on desktops and laptops for corporate staff
- Used diagnostic tools to identify hardware failures and replace non-functional components.

EsportsInteractive — Esports Team Manager

06/2018 to 11/2020, Newport News, VA

- Organized and oversaw special events such as birthday parties, tournaments and team-building activities.
- Cultivated strong relationships with customers to build loyalty and repeat business.
- Developed partnerships with external vendors and suppliers to obtain quality products and services.
- Conducted research and analysis of market trends to determine potential opportunities for growth.
- Trained and supervised staff to consistently meet performance goals and customer service standards.
- Developed and implemented marketing strategies to increase customer engagement and drive revenue.

EDUCATION

Warwick — Highschool Diploma

11/2018 to 7/2019